

Service Programs to Meet Your Needs

Your local PREMIER dealer provides many service programs with the goals of reducing your labor costs, increasing your uptime, and saving time for your personnel – all which affect your company's bottom line.

Operational Maintenance:

Increase productivity and reduce unscheduled downtime.

You could experience the benefits of a well-maintained lift truck on a scheduled basis. Many things affect the performance of your lift trucks.

Questions to ask yourself are:

- ▲ Is your engine operating at its peak performance?
- ▲ Are the oil and filters changed at regular intervals?
- ▲ Has the cooling system been flushed and antifreeze added?
- ▲ Is steam cleaning to reduce possible contamination of moving parts regularly performed?

A 200 Point Inspection, which thoroughly checks your truck and keeps unscheduled downtime to a minimum, is a good way to get started.

OM-EXPRESS

OM Express: Reduce the time in researching, scheduling, ordering and obtaining replacement parts for scheduled maintenance.

Ordering recommended replacement parts when conducting Operational Maintenance on your lift truck fleet can become more effortless through the OM Express program. Your PREMIER dealer can automatically ship parts for each lift truck based on a schedule that you agree upon. Operational Maintenance kits can ship directly to your location and arrive in time for each truck's scheduled maintenance.

OM SELECT

OM Select: Reduce scheduled downtime, improve fuel economy and increase engine performance.

OM Select incorporates some of the latest technology in replacement parts and fluids to focus on your concerns regarding rising maintenance costs. The OM Select program is divided into two separate and distinct service intervals: every 350 hours or 9 weeks and every 2100 hours or 54 weeks.



- Cost of Ownership
- Parts and Accessories
- Reman Components
- Quality
- Availability
- Maintenance Repair Kits
- Service Programs
- Single Source Supplier





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Budget OM:

Budget your Operational Maintenance over a 12-month period.

Through Budget OM your dealer can set up a schedule of fixed, monthly costs for scheduled maintenance on your trucks. Service intervals can be modified as well as future budget estimates. This service allows for no surprises at the end of the year.

Fluid Analysis:

Reduce unscheduled downtime and maintenance costs.

Fluid Analysis is a tool for analyzing vital fluids such as engine oil, transmission fluid, hydraulic fluid and coolant, which provides you the opportunity to extend equipment life and reduce repair costs. This can be done during routine Operational Maintenance service on your lift trucks.

Operator Training:

The Key To Productivity Kit is a computer-based, all-in-one CD-ROM training package that meets OSHA compliance requirements. It covers Class I – V lift trucks and features a comprehensive program administration component that allows the trainer to generate and print random tests, answer keys, certificates, authorization cards and various reports.



Inspection Programs:

Let our trained technicians check your lift trucks for tire, forks, and chain wear.

Tire Inspection: with a simple measuring devise, they can determine whether the tires are worn and unable to brake or accelerate the vehicle, handle the load capacity and/or absorb shock.

Fork Inspection: with a fork caliper, technicians can inspect for surface cracks, excessive fork angle, positioning lock damage, straightness of the blade or shank, different fork tip heights, and normal wear.

Chain Inspection: by measuring the chain, the technician can check for elongation, rust corrosion, cracked plates, protruding and turned pins, misalignment, chain anchor and sheave wear or damage.

